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## SERVICE HOTLINE

**REFERENCE NUMBER:** 190/2015

2 December 2015

### COMMODITY DERIVATIVES MARKET – ISSUE WITH SPOT BASIS TRADING WINDOW

On Monday, 30<sup>th</sup> November 2015 following the recent upgrade, there was an issue with the Nutron Spot Basis trading window where clients wanting to bid on wheat locations could not select the relevant grade of wheat resulting in the bid not aligning with the correct location.

This resulted in the system not recognising the bid captured and therefore not allocating the wheat location to the best bidder.

This issue has been fixed and we **encourage** all CDM dealers involved in the physical delivery process to please download the following DLL and save it to their running directory in Nutron, version v03845.

Please click on the following link to access the DLL:

<https://www.jse.co.za/content/Downloads/spotbasisdispdll.zip>

Please contact [customersupport@jse.co.za](mailto:customersupport@jse.co.za) should you have any questions.

#### Market / Service:

JSE Commodity Derivatives Market

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Center  
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#### Issued By:

Trading and Market Services